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Over the past 18 years, Dr. Susan Herreid has worked as an Organizational Development Consultant (ODC) and employee assistance professional (CEAP). She has established a successful record with both private and public sector organizations in building positive workplace relationships and increasing workplace productivity. She has also consulted in the development of a local EAP providing consultation with regard to structuring processes and procedures as well as with establishing both national and international provider networks. Dr. Herreid is trained as an Executive Coach, Mediator and a Critical Incident Stress Management (CISM) facilitator

Dr. Herreid obtained a Doctoral Degree in Psychology and Organizational Management from Capella University in 1999 and a Masters Degree in Counseling Psychology from St. Mary’s College in 1992. She also obtained a BBA in Psychology and Business from Hamline University.